



# MASK POLICY

## **Dear Valued Customer,**

We require all customers to wear a mask upon entry and until they are seated. Additionally, we ask that you wear your mask, anytime you leave your table. See below for additional criteria we require of all staff and customers entering the building.

If you have a medical reason and are unable to wear your mask, you will be allowed entry as long as you are following the below criteria that we require of all our customers:

- 1 – Contact tracing information is provided.
- 2 – You observe physical distance of 2 metres/6 ft apart.
- 3 – You currently are not displaying any symptoms of Covid 19, as indicated by the Provincial Government of Ontario.
- 4 – You are being respectful of other patrons and their safety.
- 5 – We reserve the right to request a temperature check. If a temperature check has been performed and you are displaying a temperature of 38°C, we kindly ask that you come back another day.

By entering the building, you are agreeing to all of the above.

We reserve the right to refuse service to any customers not following our criteria, or are being disrespectful or disparaging to our staff or another customer. Our staff and our customers health and safety are our number one priority.

Thank you for supporting us! For further information on how we are keeping our staff and customers safe, please go to our website [castlejohns.com](http://castlejohns.com) and look under **COVID 19 Safety Plan**.

## **Management**